

Dear customers,



March 02,2020

EP-SOGO Co., Ltd.

Our response to novel coronavirus COVID-19 outbreak

Regarding the spread of COVID-19, we have set up a countermeasures headquarters headed by the CEO for taking safety measures for our employees and our business partners. Except for a part of our business, in principle, we have introduced teleworking as one of the infection countermeasures. Regarding our operations at trial sites (medical institutions), we are going to decide after consultation with clinical trial sites and trial sponsors. Please kindly understand that some business processes such as accounting might be delayed. You can contact us by telephone or e-mail as usual.

For inquiries about our company, please contact our personnel in charge of your site directly at first.

We will determine the policy and execute it quickly, in accordance with the government's policy and action plan, we will continue to place the highest priority on preventing the spread of infection inside and outside the company and ensuring the safety of employees.

We kindly ask all stakeholders for your understanding.

<Contact information>

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