



Dear customers,

April 08,2020

EP-SOGO Co., Ltd.

Our response to novel coronavirus COVID-19 outbreak

We have informed you that except for a part of our business, in principle, we have introduced teleworking since March 2,2020. Additionally, to enhance the infection control, we are going to introduce it to all our business, following the request of the local government to refrain from going out related to the issuance of "Emergency Declaration" by the Japanese Government on April 7. Regarding our operations at trial sites (medical institutions), we will decide after consultation with clinical trial sites and trial sponsors, and also regarding the duration, we are going to operate as above until the date it is defined in the "Declaration"; however, the duration will be changed depending on circumstances.

For inquiries about our company, please access "Contact" in our website or contact our personnel in charge of your site directly.

We will continue to place the highest priority on preventing the spread of infection inside and outside the company and ensuring the safety of employees.

We apologize for any inconvenience this may cause and kindly ask all stakeholders for your understanding.

<Contact information>

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